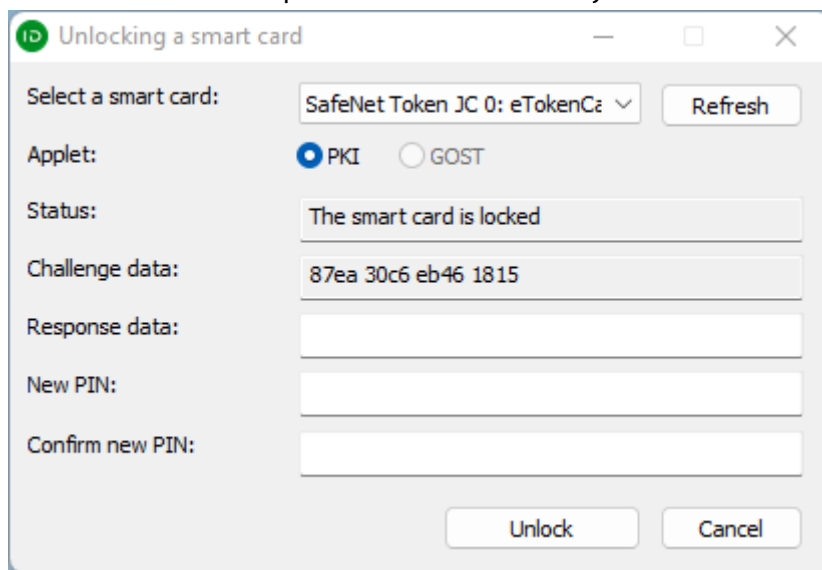


Offline unlocking in Windows session

A user smart card can be not used for logging into operating system. In this case, to unlock a card, use the **Indeed CM – Unblock** utility from **Indeed CM Client Tools** (*Start – All Programs – Indeed*. Default path is **%Program Files (x86)/Indeed CM/IndeedCM.Unblock.exe**).

The procedure of smart card unlocking with the Indeed CM – Unblock utility is identical to offline unlocking mechanism:

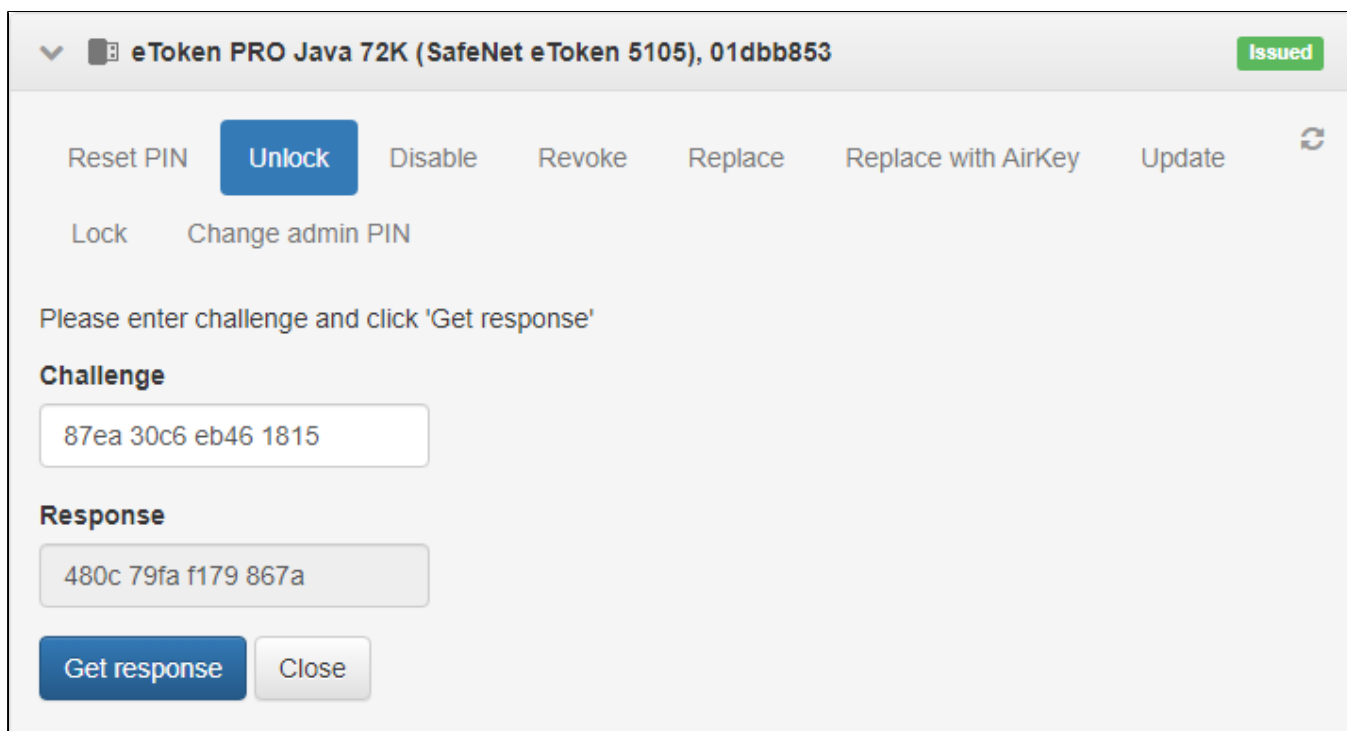
1. Connect the smart card to the computer and run the utility.



The screenshot shows a window titled "Unlocking a smart card". It contains the following fields and controls:

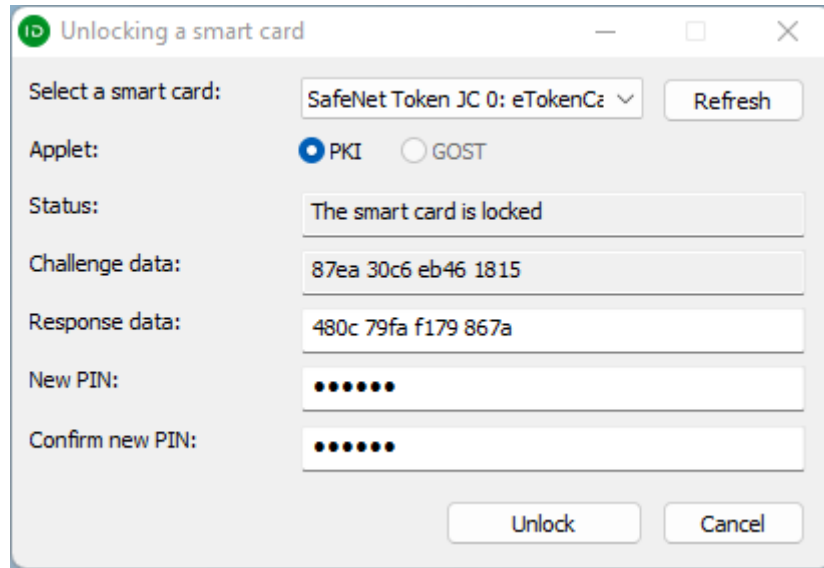
- Select a smart card:** A dropdown menu showing "SafeNet Token JC 0: eTokenC2" and a "Refresh" button.
- Applet:** Two radio buttons, "PKI" (selected) and "GOST".
- Status:** A text box displaying "The smart card is locked".
- Challenge data:** A text box displaying "87ea 30c6 eb46 1815".
- Response data:** An empty text box.
- New PIN:** An empty text box.
- Confirm new PIN:** An empty text box.
- At the bottom right, there are "Unlock" and "Cancel" buttons.

2. In the **Challenge data** field, the smart card unlock code appears, which must be reported to the Indeed CM operator. The operator may ask you for answers to security questions to verify your identity and provide a response code.



The screenshot shows the Indeed CM interface for a smart card. At the top, it displays "eToken PRO Java 72K (SafeNet eToken 5105), 01dbb853" with an "Issued" status. Below this, there are several buttons: "Reset PIN", "Unlock" (highlighted in blue), "Disable", "Revoke", "Replace", "Replace with AirKey", and "Update". There are also "Lock" and "Change admin PIN" options. A message says "Please enter challenge and click 'Get response'". Below this, there are two text boxes: "Challenge" with the value "87ea 30c6 eb46 1815" and "Response" with the value "480c 79fa f179 867a". At the bottom, there are "Get response" and "Close" buttons.

3. Enter it in the Unlock utility Response data field, enter the **New PIN**, confirm it and press **Unlock**.



The screenshot shows a window titled "Unlocking a smart card" with a green ID icon. It contains the following fields and controls:

- Select a smart card:** A dropdown menu showing "SafeNet Token JC 0: eTokenCz" and a "Refresh" button.
- Applet:** Two radio buttons, "PKI" (selected) and "GOST".
- Status:** A text field displaying "The smart card is locked".
- Challenge data:** A text field displaying "87ea 30c6 eb46 1815".
- Response data:** A text field displaying "480c 79fa f179 867a".
- New PIN:** A text field with six black dots.
- Confirm new PIN:** A text field with six black dots.
- Buttons:** "Unlock" and "Cancel" buttons at the bottom right.

After that, your smart card will be unlocked (the value of the **Status** field will become "**The smart card is not locked**"), and the PIN will change to the specified one. Finish with Indeed CM – Unblock.