

Smart card unlocking

If the limit of PIN input is exceeded, the smart card is locked. Maximum number of PIN input attempts is defined by the administrator in the smart card usage policy, section **Card initialization**.

Types of unlock user cards (Smart card, USB token):

1. [Online unlocking on the Windows login screen](#)
2. Offline unlocking:
 - [Offline unlocking on the Windows login screen](#)
 - [Offline unlocking in Windows session](#)



Unlocking a card on the Windows login screen is not supported when connected remotely via Remote Desktop.