



How to cache user data

 This option allows you to enable user data caching on your local computer for the Indeed AM ESSO Agent and Windows Logon apps. If this option was enabled for apps, you can log in by using the authenticator even if you do not have a physical network connection. In this case, cached user data will be used.






1. Open your **Admin Console** and select the policy for which you would like to enable caching.
2. Open the **Applications** tab and select the ESSO app or Windows Logon component for which you would like to enable data caching.

 When data caching has been enabled for a single ESSO app, the caching settings will also apply for all ESSO apps covered by a given policy.


3. Go to the page of a relevant application and click **Data caching**.

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Common Policy - Trello

Info	 Save  Cancel  Add account  Delete  <u>Data caching</u>		
Applications			
Scope			
Administrators			
Authenticators			
	ACCOUNT	ACCOUNT TYPE	DESCRIPTION
	<input type="checkbox"/> Not set	Individual	
	Available authentication methods		

4. Click **Yes** against the option **Allow caching of authentication data on the user's PC**.
5. If necessary, you can also limit the lifetime of your cached data:
 - a. You can use **Start date** and **End date** fields to set the expiration date for cached authenticators.
 - b. You can use the **Days since last online login** field to set the validity period for your cached authenticators, starting from your last login to the system via an available Indeed AM server.

 If your cached authenticators have expired and the Indeed servers are unavailable, the following error message will pop up during login: **"Login error. The server was not found. User data caching has been disabled."**

6. Click **Save**.

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Common Policy - Trello

Info	Save Cancel
Applications	Warning: cache settings will be applied to all ESSO applications added to the policy
Scope	Allow caching account data on user's PC
Administrators	Yes No
Authenticators	
	Cache lifetime restriction
	Initial date
	<input type="text" value="2020/09/16"/> Calendar
	Final date
	<input type="text" value="2020/09/23"/> Calendar
	Number of days since last entry to online mode
	<input type="text"/>

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Common Policy - Trello

Info	Save Cancel + Add account Delete Data caching						
Applications	Data caching on user's PC is enabled for the application						
Scope							
Administrators							
Authenticators							
	<table><thead><tr><th>ACCOUNT</th><th>ACCOUNT TYPE</th><th>DESCRIPTION</th></tr></thead><tbody><tr><td><input type="checkbox"/> Not set</td><td>Individual</td><td></td></tr></tbody></table>	ACCOUNT	ACCOUNT TYPE	DESCRIPTION	<input type="checkbox"/> Not set	Individual	
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