

# How to cache user data

 This option allows you to enable user data caching on your local computer for the Indeed AM ESSO Agent and Windows Logon apps. If this option was enabled for apps, you can log in by using the authenticator even if you do not have a physical network connection. In this case, cached user data will be used.

1. Open your **Admin Console** and select the policy for which you would like to enable caching.
2. Open the **Applications** tab and select the ESSO app or Windows Logon component for which you would like to enable data caching.

 When data caching has been enabled for a single ESSO app, the caching settings will also apply for all ESSO apps covered by a given policy.

3. Go to the page of a relevant application and click **Data caching**.

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## Common Policy - Trello

Info	 Save	 Cancel	 Add account	 Delete	 <b>Data caching</b>						
<b>Applications</b>	<table border="1"><thead><tr><th>ACCOUNT</th><th>ACCOUNT TYPE</th><th>DESCRIPTION</th></tr></thead><tbody><tr><td><input type="checkbox"/> Not set</td><td>Individual</td><td></td></tr></tbody></table>					ACCOUNT	ACCOUNT TYPE	DESCRIPTION	<input type="checkbox"/> Not set	Individual	
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<input type="checkbox"/> Not set	Individual										
Scope	Available authentication methods										
Administrators											
Authenticators											

4. Click **Yes** against the option **Allow caching of authentication data on the user's PC**.
5. If necessary, you can also limit the lifetime of your cached data:
  - a. You can use **Start date** and **End date** fields to set the expiration date for cached authenticators.
  - b. You can use the **Days since last online login** field to set the validity period for your cached authenticators, starting from your last login to the system via an available Indeed AM server.

 If your cached authenticators have expired and the Indeed servers are unavailable, the following error message will pop up during login: **"Login error. The server was not found. User data caching has been disabled."**

6. Click **Save**.

## Common Policy - Trello

Info **Save** **Cancel**

Applications **Warning: cache settings will be applied to all ESSO applications added to the policy**

Scope

Administrators

Authenticators

Allow caching account data on user's PC

**Yes** No

### Cache lifetime restriction

Initial date

2020/09/16

Final date

2020/09/23

Number of days since last entry to online mode

## Common Policy - Trello

Info **Save** **Cancel** **+ Add account** **Delete** **Data caching**

Applications **Data caching on user's PC is enabled for the application**

ACCOUNT	ACCOUNT TYPE	DESCRIPTION
<input type="checkbox"/> Not set	Individual	

Available authentication methods